



STATE OF TENNESSEE
FINANCE & ADMINISTRATION, BENEFITS ADMINISTRATION

**REQUEST FOR PROPOSALS # 31786-00161
AMENDMENT #TWO FOR DPPO SERVICES**

DATE: April 23, 2021

RFP # 31786-00161 IS AMENDED AS FOLLOWS:

1. This RFP Schedule of Events updates and confirms scheduled RFP dates. Any event, time, or date containing revised or new text is highlighted.

EVENT	TIME (central time zone)	DATE
1. RFP Issued		March 10, 2021
2. Disability Accommodation Request Deadline	2:00 p.m.	March 16, 2021
3. Notice of Intent to Respond Deadline	2:00 p.m.	March 17, 2021
4. Written "Questions & Comments" Deadline	2:00 p.m.	March 24, 2021
5. State Response to Written "Questions & Comments"		April 14, 2021
6. Response Deadline	2:00 p.m.	April 28, 2021
7. State Completion of Technical Response Evaluations		May 10, 2021
8. State Opening & Scoring of Cost Proposals		May 11, 2021
9. State Notice of Intent to Award Released <u>and</u> RFP Files Opened for Public Inspection		May 27, 2021
10. End of Open File Period		June 4, 2021
11. State sends contract to Contractor for signature		June 7, 2021
12. Contractor Signature Deadline	2:00 p.m.	June 11, 2021

3. Delete RFP Attachment 6.2 Section D.6 in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

	D.6.	Statewide Provider Network Accessibility Analysis: For the respondent's currently established statewide network to be used for this contract, conduct and submit the Quest Analytics Provider Accessibility Analysis for your current participating DPPO (a) General Dentists and (b) Specialists in TENNESSEE ONLY , as required in		20	
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Appendix 7.3 and illustrated in Appendix 7.4 and using the State's total eligibility population data for **TENNESSEE ONLY** provided in Appendix 7.2., TN ZIP Code Counts. RFP 31786-00161, Appendix 7.2, shows total TN eligibility based upon the totals in tabs "Eligible Active Emp by ZIP Code" (100,161), "Eligible Active Dep by ZIP Code" (91,506), "Enrolled Retire Emp by ZIP Code" (14,147), and "Enrolled Retire Dep by ZIP Code" (6,165) for a total of 211,979. **NOTE: Respondents MUST use Appendix 7.2 for TN ZIP Codes and the classifications listed (urban, suburban, rural). The ZIP code list, total member eligibility, and classifications must match in the Respondent's report.**

DEFINITION: For the purpose of this accessibility analysis, "Network Provider" ("In-Network General Dentist Provider" or "In-Network Specialist") shall be defined as any General Dentist or Specialist who is currently operating under a fully executed and in force contract for participation as a Provider in the Respondent's DPPO Plan.

Fill out the two tables below based on the results of the Quest report provided as part of your technical response.

Information below **must** match the information provided in the Quest Analytics Provider Accessibility Analysis.*

a. General Dentists

ZIP Code Class	Eligible Population	*Number of Eligible Individuals with Access	*Percentage of Eligible Individuals with Access	Contract Requirement for Network Access % Eligible
All Eligible Individuals	211,979			
Urban	6,755			95% of members
Suburban	36,792			95% of members
Rural	168,432			95% of members

Eligible individuals are employees, retirees, and their dependents. See Appendix 7.2

ZIP Code Class	*Avg. Distance to Two (2) General Dentists	Contract Requirement for Network Access Distance
All Eligible Individuals		
Urban		2 providers within 10 miles
Suburban		2 providers within 15 miles
Rural		2 providers within 20 miles

Eligible individuals are employees, retirees, and their dependents. See Appendix 7.2

b. Specialists

ZIP Code Class	Eligible Population	*Number of Eligible Individuals with Access	*Percentage of Eligible Individuals with Access	Contract Requirement for Network Access % Eligible
All Eligible Individuals	211,979			

Urban	6,755			95% of members
Suburban	36,792			95% of members
Rural	168,432			90% of members

Eligible individuals are employees, retirees, and their dependents. See Appendix 7.2

ZIP Code Class	*Avg. Distance to One (1) Specialist	Contract Requirement for Network Access Distance
All Eligible Individuals		
Urban		1 provider within 15 miles
Suburban		1 provider within 20 miles
Rural		1 provider within 25 miles

Eligible individuals are employees, retirees, and their dependents. See Appendix 7.2

4. **Delete RFP #31786-00161 Release #2 in its entirety, and replace with RFP #31786-00161, Release #3.** Revisions of the original RFP document are emphasized within the new release. **Any sentence or paragraph containing revised or new text is highlighted.**

5. **RFP Amendment Effective Date.** The revisions set forth herein shall be effective upon release. All other terms and conditions of this RFP not expressly amended herein shall remain in full force and effect.